



THE HUE MOVE-IN GUIDE 2025

YOUR NEW ADDRESS: 646 W BAY ST SAVANNAH, GA 31401



THE HUE HOURS:

OFFICE HOURS

Mon - Fri 10:00 am - 6:00 pm
Saturday 10:00 am - 5:00 pm
Sunday 1:00 pm - 5:00 pm

POOL HOURS

Sun - Thurs 8:00 am - 10:00 pm
Fri - Sat 8:00 am - 12:00 am

QUIET HOURS

Sun-Thurs: 10:00 pm - 6:00 am
Fri-Sat: 12:00 am - 6:00 am

CONTACT US!

912-201-3174

leasing@thehueapartments.com

thehueapartments.com



MOVE-IN SCHEDULE

DATE: SEPTMEBER 5, 2025

6TH FLOOR

9:00 am

5TH FLOOR

11:00 am

4TH FLOOR

1:00 pm

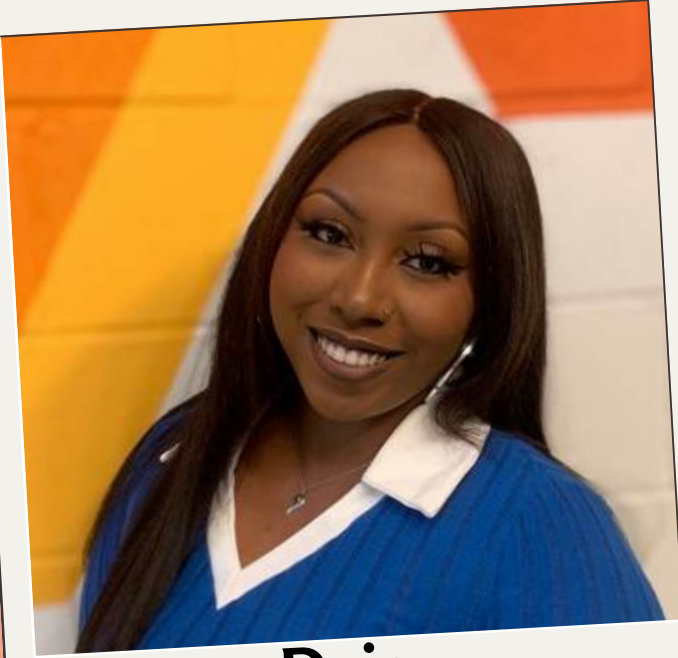
3RD FLOOR &
TOWNHOMES

3:00 pm

These are start times! You can come anytime between your start time and 5 PM



MEET THE STAFF!



Deja
Property Manager



Camille
Leasing & Marketing Manager

OFFICE TEAM:



Erica
Leasing Consultant



Andrew
Leasing Consultant



Alex
Leasing Consultant



Samuel
Leasing Consultant

MAINTENANCE:



Antwon
Maintenance Tech

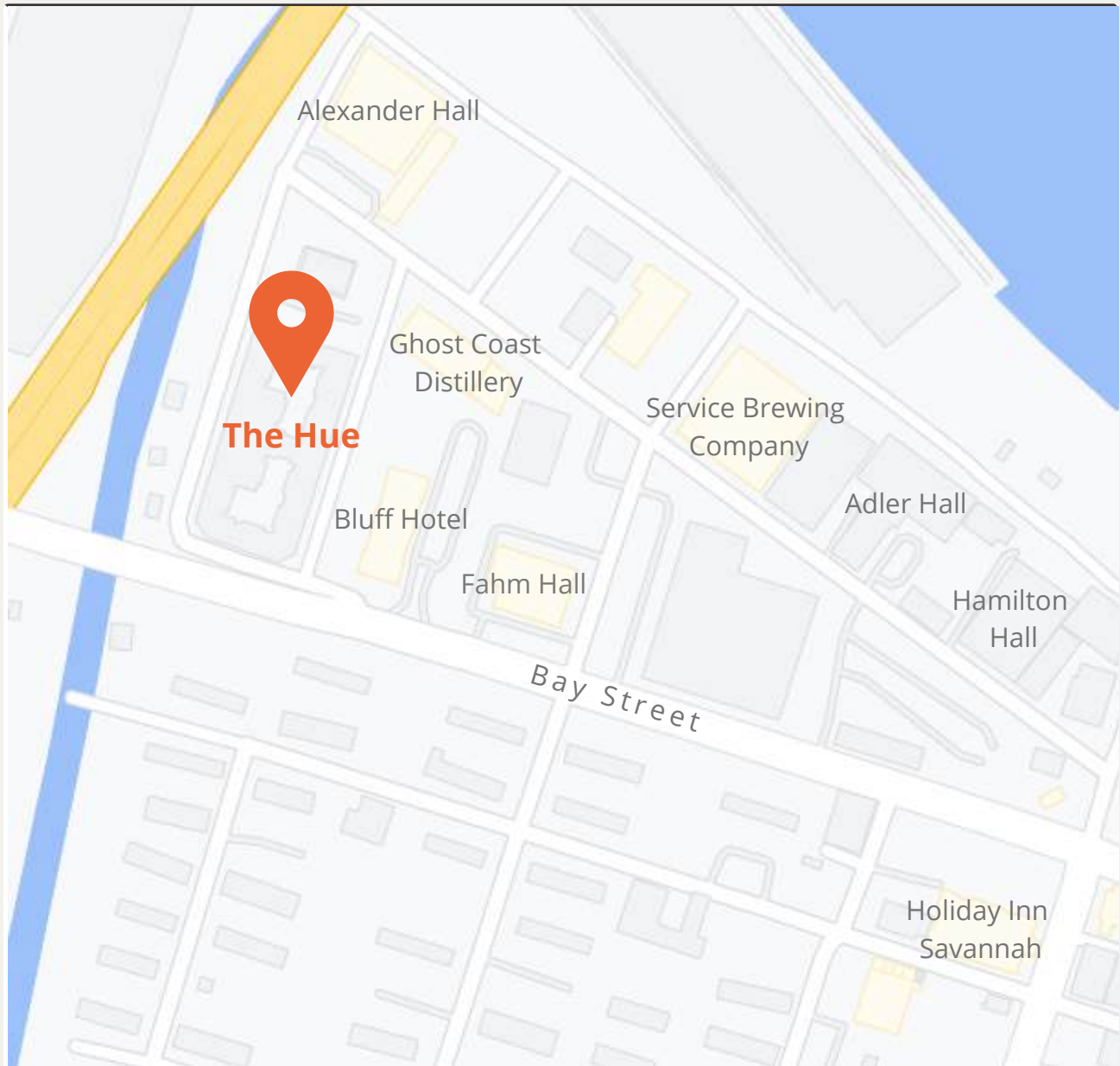


Reon
Maintenance Tech



Wayne
Maintenance Supervisor

WHERE ARE WE?



**646 W Bay St Savannah, GA
31401**

WHERE TO STAY?



THE BLUFF BY HILTON

Located just steps from The Hue, The Bluff Hotel is a popular choice for families during move-in. Enjoy staying close to your student while taking advantage of convenient amenities, including a Cocktail Lounge, Breakfast Room, and a shuttle service to downtown Savannah.

630 W BAY ST, SAVANNAH, GA 31401

FAQ:

Work Orders

To make a work order, you can go to your Resident Portal under My Apartment and Maintenance. Emergency work orders include: AC over 80 degrees, no running water and continuous floods. All other requests will be addressed in the order they were submitted.

Parking

Both resident and guest parking garages are located directly on the side of the building on Warner St. The resident parking garage will be open on move-in day for families and guests. Beginning on September 9th, parking decals will be required and we will be towing vehicles with no decal. Guest passes for the guest garage are required and given by the Leasing Office. You can gain access to our resident parking garage after this for 95\$ a month!

Security

To ensure the safety and security of our community, Signal Security is on-site nightly from 8:00 PM to 4:00 AM. Their team monitors the parking garages and building entrances throughout the night. If you need assistance during these hours, please contact Signal Security directly at (912) 499-5088.



FAQ:

Trash Rules

The Valet Waste service picks up from your door 7 days a week between the hours of 5PM-7PM. Trash bins must be returned inside the unit by 9AM the next morning. There is also a trash chute on every interior floor that can be used at any time. Please do not leave any items on the floor of the trash room. All cardboard must be broken down and must be put next to the trash bin where your waste bin is set out, or directly placed in the dumpster outside of the building next to the resident parking garage.

Rent

Due on the first and a Late Fee is assessed as 10% of your rent if not paid after the 5th of the month. Payments can be made online through your resident portal or received in person in the form of a money order or check. We DO NOT accept cash payments.

Packages

All packages are delivered to our LuxerOne Package Room located in the resident lobby entrance. To receive notifications, create an account at luxerone.com. Once registered, you can access the room using the iPad and the code provided when your package arrives.



FAQ:

Moving

Due to size constraints, we are unable to accommodate individual move-in trucks, as they do not fit in our parking garages. Campus However, Campus Carriers, the official moving service provided through SCAD, are permitted and authorized to access the property for move-in assistance.

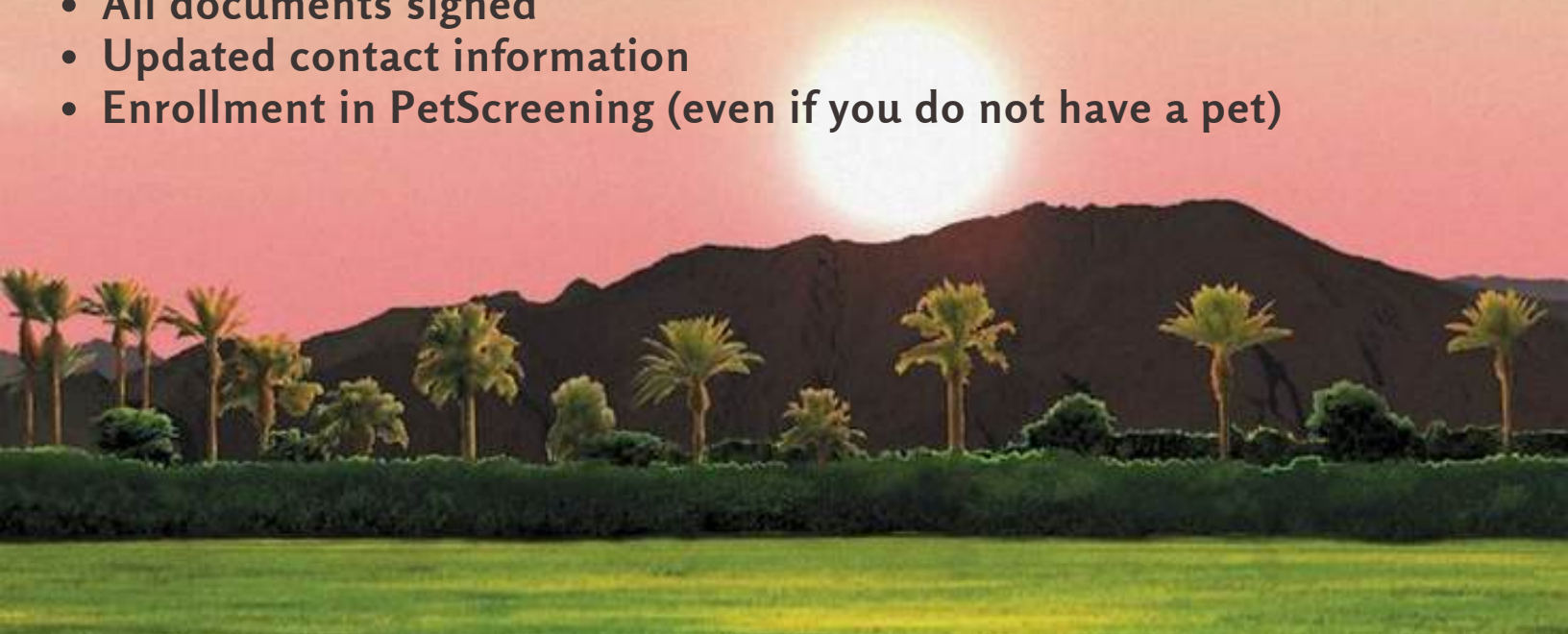
Furnishings

All units come furnished! Each bedroom comes with: a bed frame, mattress, night stand, two stacked dressers, a desk, and a chair. In the main living space there is: bar stools, sofas, coffee table, side table, TV table, and TV. The bed is a Full XL and it comes without a shower curtain or cutlery.

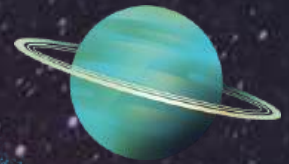
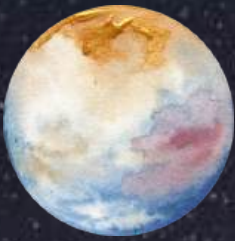
Move-in Musts

Before we can hand- off your keys to you...we need a few things:

- First months rent
- All documents signed
- Updated contact information
- Enrollment in PetScreening (even if you do not have a pet)



IMPORTANT CONTACTS:



Signal Security: 912-499-5088

WorldVue: 1 800-944-9441

Conservice: 866-947-7379

The Hue: 912-201-3174



FOLLOW US!

FOR UPDATES AND GIVEAWAYS!



@livethehue



@ The Hue Student Living



@livethehue



Valet Living
Doorstep

Doorstep Collection Begins After 7:00 PM

Seven Nights a Week



Preparation

- Bag and tie all waste - loose items are a safety hazard for our Service Valets.
- Double bag pet waste to prevent leaks and stains outside your home.
- Aim to keep the weight of your bags to 25 pounds or less.
- Do not include needles or other sharp objects.
- Help aid the collection process by breaking down all cardboard boxes.
- Bundle newspapers and magazines.



Collection

- Place your tied waste in your Valet Living provided container outside your home between 5:00 PM and 7:00 PM on the scheduled nights of service.
- Doorstep collection will start after 7:00 PM.



Next Morning

- After your doorstep collection service has been completed, bring your Valet Living provided container back inside your residence by 9:00 AM the next morning.

No Service Holidays

Easter Sunday
Memorial Day
Fourth of July
Labor Day
Halloween
Thanksgiving Day
Christmas Eve & Christmas Day
New Year's Eve & New Year's Day



Valet Living
Setting the Standard

Tell us how we're doing!
1-877-574-2587
Support@ValetLiving.com

ValetLiving.com

Welcome to Conservice!

To simplify your utility payment process, The Hue has partnered with Conservice for the monthly billing of your utility charges.

Effective at move-in, you will receive a monthly invoice for your utility service costs. This invoice will be calculated in accordance with the utility addendum that you signed at the commencement of your current lease agreement with The Hue.

Conservice is committed to providing quality customer service. Our Utility Experts are available during extended business hours (M-F, 8 am – 10 pm EST) to answer any questions you may have regarding the utility portion of your monthly invoice. Call 866.254.4577 to speak with a live representative or use our online chat and email features at www.utilitiesinfo.com. Your community staff can answer questions regarding amounts paid and balances due and can be reached at the office.

Remember, conservation is vital and requires a joint effort from everyone. Your cooperation is appreciated as we work together to conserve!

Sincerely,

The Conservice Team

Energy Conservation Tips

- Turn your computer off when not in use. Much of the energy use associated with computers is wasted because PC's are often left on when not in use. Also, Turn off your display device or monitor when not in use.
- Unplug cell phone charges, curling irons, hair dryers, etc. when not in use.
- Turn off lights when not in use.
- Separate clothes drying loads into heavy and lightweight items.
- Clean the dryer lint filter after each load.
- Make sure furniture, curtains and rugs don't block the flow of air from vents and air registers.
- In the winter, open the curtains and shades to let the sun warm your home naturally.
- Set your thermostat a few degrees lower in the winter and higher in the summer.

Water Conservation Tips

- Don't let the faucet run while you clean vegetables. Rinse them in a filled sink or pan. This can save 150 to 250 gallons a month.
- Don't use your toilet as an ashtray or wastebasket – throw trash in a garbage can instead.
- Keep a bottle of drinking water in the refrigerator. This beats the wasteful habit of running tap water to cool it for drinking.

Accessing Your Online Account

The www.utilitiesinfo.com website is the one-stop location for all your Conservice account information. With this mobile-friendly site you can:



1. View balance
2. View, download, and print current & past bills
3. View account month utility usage
4. View account history
5. Adjust key settings
6. Monitor recent account activity

Getting Started

To log in for the first time, use the account number (username) and web pin (password) located on your billing statement (see below). For security reasons, you will be prompted to change your password during your initial log in. If you have trouble logging in, please call 1.866.254.4577.

The screenshot shows a Conservice billing statement. On the left, there is a table with account details: Account #, Account Name, Due Date, Statement Date, Total Charges, Service Address, and Web Pin. On the right, there is a section titled 'Billing Statement for the Line Item Type' with a table of charges. The table has columns for 'Service Type', 'Service Name', and 'Amount'. The charges are categorized into 'Current Month and Prior Months' and 'Current Month Utility Charges'.

Service Type	Service Name	Amount
Current Month and Prior Months		
Electricity	Electricity	\$1,000.00
Gas	Gas	\$500.00
Water and Sewer Charges for All Months		\$500.00
Current Month Utility Charges		
Electricity	Electricity	\$1,000.00
Gas	Gas	\$500.00
Water and Sewer Charges for All Months		\$500.00

BUILD CREDIT

by paying your rent on time

Additional benefits include:

- ✓ **Budget Tools**
Automatically categorize purchases to set a budget and track goals.
- ✓ **Financial Education**
Customized assessment based financial education program.
- ✓ **Security**
Secure data transfer to credit bureaus, and \$1 million protection policy.

Put your hard-earned money to work.

Enrollment is easy.
Contact your Property Manager to sign up today!

“When I first moved in, my credit was really bad. As a young adult, you need good credit to qualify for a home loan or car loan... With RentPlus, it's as simple as paying my rent on time. Now I am able to qualify for a home loan, so I am very thankful for RentPlus to have the opportunity to build my credit!”

Kyah, RentPlus user

“This service has been invaluable to our family. We had just been through a foreclosure and our credit suffered greatly before we moved into our apartment. With this service, we have been able to raise our credit each month as we make our payments on time. We thought it would take years for our credit to improve, but we are in a much better place now than we were just a year ago.”

Brynn, RentPlus user